



Canterbury Concepts

Studreach Grabrails

T: 03 9580 1744
F: 03 9580 3466
E: info@canterburyconcepts.com.au
W: www.canterburyconcepts.com.au
PO Box 320
BRAESIDE VIC 3195

Canterbury Concepts product quality guarantee

This product is covered by a 2 year replacement product warranty.

2 year warranty domestic use

This warranty covers faults in the product construction, material and assembly. Products which are within 2 years from the date of purchase, found upon inspection by an authorised representative, to be defective in construction, material or assembly, will be exchanged with an equivalent product free of charge. Replaced items become the property of Canterbury Concepts.

All replacement products will be delivered to the customer.

Warranty Conditions

This warranty will apply only under all of the following conditions:

- The item has been installed for and subjected to domestic residential use only.
- Failure is due to a fault in the manufacture of the product
- Proof of purchase (including the date of purchase) is provided
- The installation of the product is in accordance with the instructions provided

This warranty does not include faults caused by:

- Unsuitable or improper use
- Incorrect installation or installation not in accordance with the instructions provided
- Normal wear and tear
- Inadequate or complete lack of maintenance
- Chemical influences
- Harsh detergents or abrasive cleaners used on the product

1 year warranty commercial use

This warranty covers use in commercial applications including but not limited to use in public buildings, schools, sports centres and in establishments that contain private bathrooms with high frequency of use by many individuals, such as hotels, motels, retirement villages and hospitals.

This warranty covers faults in the product construction, material and assembly. Products which are within 1 year from the date of purchase, found upon inspection by an authorised representative, to be defective in construction, material or assembly, will be exchanged with an equivalent product free of charge. Replaced items become the property of Canterbury Concepts.

All replacement products will be delivered to the customer.

Stay mobile. Stay independent. Stay at home.